# Position Details

## Technical Services - CSOF5

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| The following information is for applicants |
| Advertised Job Title | Power Platform Technical Service Lead |
| Job Reference | 98528 |
| Tenure | 3 Year Term; Full-time |
| Salary Range | AU$114,219 - AU$123,605 per annum (pro-rata for part-time)plus up to 15.4% superannuation |
| Location(s) | Various |
| Relocation Assistance | N/A |
| Applications are open to | * Australian Citizens Only
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| Position reports to the | DSE Team Leader |
| Client Focus – Internal | 80% |
| Client Focus – External | 20% |
| Number of Direct Reports | 0 |
| Enquire about this job | Contact Mark Allen via email at M.Allen@csiro.au or phone +61459250505 |
| How to apply | Apply online at <https://jobs.csiro.au/> Internal applicants please apply via **Jobs Central**If you experience difficulties when applying, please email careers.online@csiro.au  |

**Acknowledgement of Country**

CSIRO acknowledges the Traditional Owners of the land, sea and waters, of the areas that we live and work on across Australia. We acknowledge their continuing connection to their culture and pay our respects to their Elders past and present. View our [vision towards reconciliation](https://www.csiro.au/en/about/Indigenous-engagement/Reconciliation-Action-Plan).

**Child Safety**

CSIRO is committed to the safety and wellbeing of all children and young people involved in our activities and programs. View our [Child Safe Policy](https://www.csiro.au/en/about/policies/child-safe-policy).

### Role Overview

### CSIRO's Information and Technology (IM&T) division is embarking on an ambitious portfolio of work designed to support the organisation’s strategy. Underpinning the portfolio is a desire for staff to have seamless and secure access to tools, systems and processes that back the delivery of world class science.

### This role is Technical Service Lead for platform administration of Microsoft’s Power Platform suite of technology at CSIRO. This will include providing direction and implementation of configuration for the platform, as well as managing the day-to-day operational activities, and advising on the governance and future roadmap for the platform.

### The Power Platform Technical Service Lead role will require you to work with various IM&T groups and structures. The right candidate will be experienced in technical service delivery and have demonstrated balance between technical mastery and coaching and developing technical teams.

The Technical Service Lead for Power Platform will lead the implementation and establishment of Power Platform as a service. The successful candidate will be capable of leading activities around implementing environment strategies, Data Loss Prevention (DLP) policies, lifecycle management practices, capacity management frameworks, licensing approaches & frameworks, automation of environment creation, and more.

Please note, while this is NOT a Power Platform application development role, we encourage developers to apply if you are looking to move into the operations space, managing platform administration and technical governance of the Power Platform suite.

Security Clearance: This is a security assessed position and the successful applicant will be required to obtain and maintain a security clearance of NV1 (SECRET).

### Duties and Key Result Areas

## **Strategic Platform Leadership**: Lead the design and implementation of Power Platform environments, ensuring secure establishment and management of environment strategies, Data Loss Prevention (DLP) policies, approved connectors, and aligned architecture to support evolving business needs.

## **Governance & Compliance Oversight**: Develop, implement, and maintain governance policies and practices to ensure secure, compliant, and consistent use of Power Platform services while ensuring adherence to organisational and regulatory standards.

## **Security & Risk Management:** Oversee security measures including access control, conditional access policies, and DLP controls to safeguard organizational data and maintain compliance with internal and external security requirements.

## **Performance Optimisation & Issue Resolution:** Continuously monitor system performance, proactively address platform-wide challenges, and ensure optimal operation for a seamless user experience across all environments.

## **Technical Advisory for Projects:** Act as a key technical consultant for Power Platform projects, guiding solution design, troubleshooting platform issues, and ensuring alignment with business objectives and technical best practices.

## **Team Development & Coaching:** Provide technical leadership and mentorship to Power Platform engineers, fostering a collaborative environment, promoting continuous learning, and driving innovation within the Power Platform space.

## **License Management & Resource Planning:** Oversee user account management, permissions, and licensing strategies to optimize resource utilization and maintain compliance with organizational policies.

## **Selection Criteria**

#### Essential

*Under CSIRO policy only those who meet all essential criteria can be appointed.*

## **Technical Expertise & Solution Design** Demonstrated ability to lead the design, configuration, management, and maintenance of the Power Platform landscape including environments, Data Loss Prevention (DLP) policies and connectors, and ensuring platform architecture aligns with business needs.

## **Governance & Security Leadership** Proven experience in developing and enforcing best-practice governance frameworks and security controls, including access controls, data protection strategies, and compliance with internal and regulatory standards.

## **Project & Stakeholder Management** Strong capability to act as a technical advisor for Power Platform projects, collaborating with stakeholders to guide solution design, troubleshoot platform challenges, and ensure project alignment with organizational goals.

## **Performance Monitoring & Optimisation:** Ability to continuously monitor system performance, proactively identify and resolve issues, and implement optimisation strategies to enhance platform efficiency and user experience.

## **Leadership & Team Development** Experience or capability in coaching, mentoring, and leading technical teams, fostering a culture of continuous learning, collaboration, and technical excellence within Power Platform initiatives.

## **Organisational Values:** Demonstrated knowledge, understanding and commitment to principles of Workplace Diversity; Equal Employment Opportunity; Occupational Health, Safety and Environment; and Employee Participation.

## **Desirable**

Experience planning, designing, and implementing the following technologies:

* **Cloud Architecture Understanding:** Familiarity with Microsoft Azure services and integration strategies for extending Power Platform capabilities.
* **Governance & Compliance Management:** Ability to develop and implement governance models, ensuring security, compliance, and consistent platform usage.

## **Required Competencies**

* **Teamwork and Collaboration:** Cooperates with others to achieve organisational objectives and may share team resources in order to do this. Collaborates with other teams as well as industry colleagues.
* **Influence and Communication:** Uses knowledge of other party's priorities and adapts presentations or discussions to appeal to the interests and level of the audience. Anticipates and prepares for others reactions.
* **Resource Management/Leadership:** Sets up and maintains effective and efficient work teams and manages performance and resources, to achieve objectives. Chooses appropriate management strategies and communication styles to maintain high levels of motivation and productivity. Gives feedback for development purposes and provides support and direction for improvement.
* **Judgement and Problem Solving:** Investigates underlying issues of complex and ill-defined problems and develops appropriate response by adapting/creating and testing alternative solutions.
* **Independence:** Plans, sets and works to meet challenging standards and goals for self and/or others. Recognises where endeavours will make the most impact or difference, decides on desired outcome and sets realistic goals to reach this target.
* **Adaptability:**Copes with ambiguity or situations that lack clarity. Adapts readily to changing circumstances and new responsibilities (which may include activities outside own preferences) in the interests of achieving team objectives. Recognises the need for and undertakes personal development as a result of changes.

Special Requirements

Appointment to this role may be subject to conditions including provision of a national police check as well as other security/medical/character clearance requirements.

Include if relevant:

* The successful candidate will be asked to obtain and provide evidence of a National Police Clearance or equivalent. Please note that individuals with criminal records are not automatically deemed ineligible. Each application will be considered on its merits.
* The successful candidate will be required to obtain and maintain a security clearance at the NV1

## **About CSIRO**

We solve the greatest challenges through innovative science and technology. Visit [CSIRO Online](http://www.csiro.au/) for more information.

CSIRO is a values-based organisation.  In your application and at interview you will need to demonstrate behaviours aligned to our values of:

* People First
* Further Together
* Making it Real
* Trusted