# Position Details

## Technical Services- CSOF4

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| The following information is for applicants | |
| Advertised Job Title | Identity Solutions Engineer (CSOF4) |
| Job Reference | 91324 |
| Tenure | Indefinite  Full-time |
| Salary Range | AU$89,680 - AU$101,459 per annum (pro-rata for part-time)  plus up to 15.4% superannuation |
| Location(s) | All CSIRO Sites (except Geelong) |
| Relocation Assistance | Will be provided to the successful candidate if required |
| Applications are open to | * Australian Citizens Only |
| Position reports to the | IMT Team Leader |
| Client Focus – Internal | 80% |
| Client Focus – External | 20% |
| Number of Direct Reports | 0 |
| How to apply | Apply online at <https://jobs.csiro.au/>  Internal applicants please apply via **Jobs Central**  If you experience difficulties when applying, please email [careers.online@csiro.au](mailto:careers.online@csiro.au) or call 1300 984 220. |

**Acknowledgement of Country**

CSIRO acknowledges the Traditional Owners of the land, sea and waters, of the areas that we live and work on across Australia. We acknowledge their continuing connection to their culture and pay our respects to their Elders past and present. View our [vision towards reconciliation](https://www.csiro.au/en/about/Indigenous-engagement/Reconciliation-Action-Plan).

### Role Overview

The role of Technical Services staff in CSIRO is to provide support for scientific research in a diverse range of laboratory and field situations across a range of different research projects. This support consists of the application of accepted technical practices and the development of new practices. The work is usually carried out as a member of a centralised service.

CSIRO's Information and Technology (IM&T) division is embarking on an ambitious portfolio of work designed to support the organisations strategy to 2020. Underpinning the portfolio is a desire for staff to have seamless, secure access to tools, systems and processes that back the delivery of world class science.

As a solutions engineer, you will be working on the enterprise scale implementation and support of various Federated identity and Access Management services. In addition, you will be responsible for supporting the lifecycle management and service improvement activities of those related services.

In this position, you will be required to work with project team members as well as geographically and technically distributed teams.

### Duties and Key Result Areas

* Implement and support the following Federated Identity and Access Management Services
  + Active Directory Domain Services
  + Active Directory Federation Services
  + Azure Active Directory
  + Azure MFA integration with Office 365 and On-Premise Applications
* Provide guidance to projects regarding technical activities and scheduling
* Provide guidance for functional testing
* Work collaboratively with developers, system engineers, business analysts, technical leads, external vendors and testers to complete project deliverables and BAU deliverables
* Provide specialist advice to operational teams for support and maintenance of relevant technologies
* Liaising with technical staff across the support model and/or external service providers to resolve incidents
* Keep up to date with emerging IT trends and standards via formal and informal training to ensure an appropriate technical direction for the organisation.
* Identify and document technical training requirements for operational teams to ensure service sustainability and growth are maximized
* Contribute positively to stimulate and promote a team approach, and develop sound working relationships with system business owners

## **Selection Criteria**

#### Essential

*Under CSIRO policy only those who meet all essential criteria can be appointed.*

1. Experience supporting and implementing the following technologies at an enterprise scale:
   * Active Directory Domain Services
   * Active Directory Federation Services
   * Azure Active Directory
2. Azure MFA integration with Office 365 and On-Premise Applications Demonstrated experience utilising automation frameworks for maintaining and administering the above technologies.
3. Demonstrated ability in providing technical advice to team members, management and clients.
4. Excellent communication skills, including an ability to work collaboratively across multi-disciplinary, geographically disperse teams.
5. Demonstrated knowledge, understanding and commitment to principles of Workplace Diversity; Equal Employment Opportunity; Occupational Health, Safety and Environment; and Employee Participation.

## **Desirable**

1. Working experience with implementing federated identity with O365 and 3rd party SaaS solutions

## **Required Competencies**

* **Teamwork and Collaboration:** Cooperates with others to achieve organisational objectives and may share team resources in order to do this. Collaborates with other teams as well as industry colleagues.
* **Influence and Communication:** Uses knowledge of other party's priorities and adapts presentations or discussions to appeal to the interests and level of the audience. Anticipates and prepares for others reactions.
* **Resource Management/Leadership:** Allocates activities, directs tasks and manages resources to meet objectives. Provides coaching and on the job training, recognises and supports staff achievements and fosters open communication in the team.
* **Judgement and Problem Solving:** Investigates underlying issues of complex and ill-defined problems and develops appropriate response by adapting/creating and testing alternative solutions.
* **Independence:** Recognises and makes immediate changes to improve performance (faster, better, lower cost, more efficiently, better quality, improved client satisfaction).
* **Adaptability:**Copes with ambiguity or situations that lack clarity. Adapts readily to changing circumstances and new responsibilities (which may include activities outside own preferences) in the interests of achieving team objectives. Recognises the need for and undertakes personal development as a result of changes.

Special Requirements

Appointment to this role may be subject to conditions including provision of a national police check as well as other security/medical/character clearance requirements.

Include if relevant:

* Security Clearance: This is a security assessed position and the successful applicant will be required to obtain and maintain a security clearance of NV1 (SECRET).

## **About CSIRO**

We solve the greatest challenges through innovative science and technology. Visit [CSIRO Online](http://www.csiro.au/) for more information.

CSIRO is a values-based organisation.  In your application and at interview you will need to demonstrate behaviours aligned to our values of:

* People First
* Further Together
* Making it Real
* Trusted